

Access Statement For CG CG (UK) Ltd. T/A Pine Lodge Hotel

Introduction

We aim to cater for the needs of all visitors in a 20 bedroomed hotel. The following statement is a summary of our provisions. If you have any specific questions please feel free to contact us and we will endeavour to help.

Pre-Arrival

- There is a frequent bus service which passes our hotel approx 30 yards away, on both sides of the road
- The Mansfield train station is approx. 1/2 a mile away
- There is a local taxi service with accessible taxis if required
- Brochures, menus, room information can be printed in large text with prior arrangement
- We have a web site
- You can contact us by, telephone, email or fax

Arrival & Car Parking Facilities

- On arrival we have a well lit car park, both front and rear
- Parking is free of charge
- Parking bays are well set out
- The surface level is flat without any ramps or uneven areas
- We can assist guests with luggage
- The front door is power assisted for easy access for all
- Reception is manned 24 hours a day to ensure assistance is always available if required

Main Entrance & Reception

- The front door has a slight incline into the building without any steps
- We have a portable ramp, which can be provided
- The front door is locked each evening, but there is a night bell which will allow you to speak to reception
- Lighting in reception area is a combination of natural light and 1 chandelier type fitting
- Additional key cards are available from reception

- There is a small seating area in front of reception
- There is a single front door with a small step approx 2ins high
- The whole of the lounge / reception / bar area is fully carpeted
- The main desk is immediately to the left of the front door and is fully visible and well illuminated
- All bedrooms are accessed by at least one flight of stairs the first set has 14 steps
- The stairs have a secure wooden hand rail on the left going up the stairs

Public Areas - General (Internal)

- We have regular fire drills
- Our evacuation procedures are on display in all bedrooms, in English, French and German
- We have 4 floors, of which the public may access 3 of them
- We do not have any lifts
- Each floor is accessed by: 13 stairs to the first floor and a further 19 to the second floor
- All floors are carpeted
- Lighting is uniform on all floors
- Emergency door signs are diagram signage
- Emergency call points are located at the end of all corridors, in front of the bar area, opposite the ladies bathroom, and at the top of the first set of stairs

Public Areas - WC

- The men's bathroom is on the ground floor and approx 8 feet away from main reception.
- The door width is 29 inches wide and is a push door
- The main cubicle is approx 27ins wide x 72ins inches long
- The urinal area is approx. 43ins wide x 78 inches wide
- There is a single sink and an electric automatic hand dryer
- The ladies bathroom is on the ground floor and has one cubicle
- It is approx 36 feet from the front door
- It measures 78ins x 60ins in total
 - The door width is 27ins wide and is a push door
 - The cubicle is approx 60ins long x 26ins wide with a door 27ins wide

- There is a double wash basin and a heated towel rail this area is 60ins long x 26ins wide

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- Both restaurants are on ground floor level and can be accessed by all
- Tables are not fixed and can be moved upon request
- Menus can be printed with larger text upon request
- Staff will offer to help with reading any menu's if asked to do so
- We have breakfast menus available in 5 other languages
- Background music is played, The volume can be turned down upon request

Laundry

- We have an in house hour laundry service (next day return)
- Guests are not permitted to use hotel laundry equipment
- We do have an iron and ironing board available if required located on the second floor

Shop

- Not available

Treatment room/s

- Not available

Leisure Facilities

- Not available

Outdoor Facilities

- We have a small garden at the back of the hotel
- It can be accessed via the conservatory door (which has 3 steps), or via the main front door which has a 2 inch step
- The garden has a small selection of tables and chairs which may be moved around

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- Both our meeting rooms are on the ground floor, and can be accessed by all
- The lighting is mainly natural
- Tables and chairs can be moved around upon request to suit everyone

Bedrooms

- The closest bedroom to the main door is to the right at the top of the first set of stairs. (14 steps).
- All bedrooms have a combination of either single beds or a double bed, some of which can be moved
- All bedrooms have fixed wardrobes and desks.
- All bedrooms have armchairs, some have arms and high backs. The chairs can all be moved upon request
- All rooms are carpeted
- All bedrooms have televisions which are operated by a remote control unit

Bathroom, Shower-room & WC [Ensuite or Shared]

- All bathrooms have a vinyl style non slip floor covering
- All baths have a knobble bottom to prevent slipping apart from room 208, which has been provided with a non slip rubber bath mat
- Baths are of a standard size (54 inches long x 14 inches depth) inner dimensions
- Taps on both the basin and bath are separate (hot and cold). They are operated by the guest. The water temperature is regulated. Low temp 32'c (100'F) High temp 82'c (180'F)
- The door to the bathroom is 27 inches wide
- The light switches are a pull cord
- The lighting in all bathrooms is a standard waterproof fitting
- All bathrooms have a shaver power point, located above each mirror

Self-Catering Kitchen

- Not available

Caravans, Holiday Homes & Twin Units

- Not available

Touring Facilities (Holiday Parks)

- Not available

Boats - Narrow Boat, Cruiser & Hotel Boat

- Not available

Attractions (Displays, exhibitions, rides etc.)

- Not available

Additional Information

- Please enter text here

Contact Information

- Address: 281 - 283 Nottingham Road, Mansfield, Nottinghamshire, NG18 4SE
- Telephone: 01623 622308
- Fax: 01623 656819
- Email: reception@pinelodge-hotel.co.uk
- Website: www.pinelodge-hotel.co.uk
- Local accessible taxi numbers: 01623 654321

Future Plans

- We are currently in the process of replacing all our fencing on all sides of the hotel
- We are planning to locate a door bell at the front door area approx 36 inches from the ground to assist wheel chair uses, in contacting reception
- The car park is to be re- surfaced in the summer of 2008. With allocated disabled parking bays

We welcome your feedback to help us continuously improve if you have any comments please phone 01623 622308 or email reception@pinelodge-hotel.co.uk

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